

Paradise Irrigation District (PID) is dedicated to the business of producing and delivering a safe, dependable supply of water in an efficient, cost effective manner.

Fun Facts

PID has been in the water business since November 1915.

The first PID Board meeting was March 1916.

Magalia Dam constructed in 1918 and was originally called Lake Goodner.

Paradise Dam was constructed in 1956 at a cost of \$956,250

Today's cost would be \$8,564,167

Paradise Irrigation District websites.

Paradiseirrigation.com –Make Free online payments, view lake levels, Board Meeting minutes. Stay up to date on what is happening in the district.

Aquahawk—Pid.aquahawk.us-Register your account for updated water usage, get notified of a potential leak. Set your own parameters for notification.

ParadiseSavesWater.com for up to date information regarding drought and water saving tips.

Important Terms & Information

Appeal Process: Any customer who by reason of special circumstances, believes that these rates have been incorrectly applied to his or her account, may, within thirty (30) days after the billing date, appeal to the General Manager or to such appeal panel as may be appointed by the Board. Any disputes not resolved by such an appeal may be further appealed to the Board of Directors within fifteen (15) days after a notice of decision has been given. The filing of an appeal shall not postpone the due date of the billing.

Due Dates: You are billed monthly for water service. Bills are payable upon presentation and delinquent 25 days after the billing date. Failure to receive a bill does not excuse late payment. Any unpaid balance will be subject to a 2% penalty.

Examine your bill: Important information is contained on your water bill. If there are errors on your bill, please contact us immediately. Verify that we have the correct service address, mailing address, Owner Name and Rate Code. See "Appeal Process" above for more information.

Fire Hydrant Maintenance Surcharge: Each customer's water bill will reflect an additional \$1.00 fee collected for the Town Of Paradise.

Rate Codes: Rate codes are listed after each service rate in parenthesis. Examine your bill to ensure that the correct rate code is listed.

Sealed Meters: You may have your meter sealed to reduce your monthly service charge. Water cannot be drawn from a sealed meter. Meters sealed for non-payment require full payment of account plus any sealed meter charges in order for water service to be restored.

Who can receive a bill: District policy requires that the "recorded owner receive the water bill". Delinquent bills constitute a possible lien on the property. Duplicate bills for tenants and other parties are available upon request, for an additional \$1.00 per month. E-bill is free for the additional bill.

Note: CAP-a low-income assistance program is now available. Contact the PID office for more information. (Limited funding, applicants must qualify for program.)



Rate Schedule

Effective 1/1/2018

Monthly Rates

Meter sizes and Billing codes are now listed on each PID water bill.

Please take the time to compare your next bill with the information contained in this brochure

- Important Terms & Information
- Residential and Business Rates
- Recreation/Irrigation Rates
- Sealed Meter Rates

6332 Clark Rd, Paradise CA 95969
530-877-4971
Paradiseirrigation.com

Residential – (RESID)

All meter sizes

Debt surcharge	\$ 14.00
Reserve surcharge	\$ 5.18
Service charge	\$ 20.00
Total Service Charge	\$ 39.18

Each HCF (748 Gallons) 1.61

Sealed Meter Rate \$ 19.59

Residential Property serving 3 or more dwelling units will be charged under the Business Rate.

Business(BUS) /Multi Family Dwelling (MFU) Residential Care Facilities(RCF)Landscape(LNDSP)

5/8—3/4 Inch Meter-(BUS/MFU/RCF/LNDSP 3/4")

Debt surcharge	\$ 14.00
Reserve surcharge	\$ 5.18
Service charge	\$ 20.00
Total Service Charge	\$ 39.18

1 Inch Meter-(BUS/MFU/RCF/LNDSP 1")

Debt surcharge	\$ 23.38
Reserve surcharge	\$ 8.65
Service charge	\$ 33.40
Total Service Charge	\$ 65.37

1-1/2 Inch Meter-(BUS/MFU/RCF/LNDSP 1 1/2")

Debt surcharge	\$ 46.62
Reserve surcharge	\$ 17.25
Service charge	\$ 66.60
Total Service Charge	\$130.47

2 Inch Meter-(BUS/MFU/RCF/LNDSP 2")

Debt surcharge	\$ 74.62
Reserve surcharge	\$ 27.61
Service charge	\$106.60
Total Service Charge	\$208.83

3 Inch Meter-(BUS/MFU/RCF/LNDSP 3")

Debt surcharge	\$ 140.00
Reserve surcharge	\$ 51.80
Service charge	\$ 200.00
Total Service Charge	\$391.80

4 Inch Meter-(BUS/MFU/RCF/LNDSP 4")

Debt surcharge	\$233.38
Reserve surcharge	\$ 86.35
Service charge	\$333.40
Total Service Charge	\$653.13
<i>Each HCF (748 Gallons)</i>	<i>\$ 1.61</i>

Irrigation (IRRIG), Residential Irrigation (RI), Recreation District (RD) and School District Rates (SD)

5/8—3/4 Inch Meter-(IRRIG /RI3/4", RDSD 3/4")

Debt surcharge	\$ 14.00
Reserve surcharge	\$ 5.18
Service charge	\$ 20.00
Total Service Charge	\$ 39.18

1 Inch Meter-(IRRIG 1", RI 1", RDSD 1")

Debt surcharge	\$ 23.38
Reserve surcharge	\$ 8.65
Service charge	\$ 33.40
Total Service Charge	\$ 65.37

1-1/2 Inch Meter-(IRRIG 1 1/2", RI 1 1/2", RDSD 1 1/2")

Debt surcharge	\$ 46.62
Reserve surcharge	\$ 17.25
Service charge	\$ 66.60
Total Service Charge	\$130.47

2 Inch Meter-(IRRIG 2", RI 2", RDSD 2")

Debt surcharge	\$ 74.62
Reserve surcharge	\$ 27.61
Service charge	\$106.60
Total Service Charge	\$208.83

3 Inch Meter-(IRRIG 3", RI3", RDSD 3")

Debt surcharge	\$ 140.00
Reserve surcharge	\$ 51.80
Service charge	\$200.00
Total Service Charge	\$391.80

4 Inch Meter-(IRRIG 4", RI 4", RDSD 4")

Debt surcharge	\$233.38
Reserve surcharge	\$ 86.35
Service charge	\$333.40
Total Service Charge	\$653.13
<i>Each HCF (748 Gallons)</i>	<i>\$ 0.35</i>

Our water.
Our future.

Note: Rates do not include \$1/month hydrant fee collected for the Town of Paradise;

Sealed meter accounts pay .50 cents a month for hydrant fee.

All meter sizes: Residential/Business/Irrigation-Service fees for seal/unseal: \$20.00 per service call.

Fire Service /Residential	\$ 6.75
FS2-2 inch meter	\$13.49
FS4-4 inch meter	\$26.99
FS6-6 inch meter	\$40.48
FS8-8 inch meter	\$53.99
Each HCF (748 Gallons)	\$ 1.61