

WATER NEWS



Our water.
Our future.

July/August 2023

Paradise Irrigation District

PID staff trains for emergencies

Paradise Irrigation District takes its role as your community's sole water provider very seriously. PID not only provides pure, clean water 24/7, but requires its staff to participate in ongoing training to ensure the district is able to continue providing that water during any emergency.

Treatment Plant staff (who didn't leave the plant during the Camp Fire, continuing to process the water during the firestorm) receive intensive training to deal with varied conditions which might threaten the standard water treatment process. A generator backup power system keeps the plant running.

Distribution and Customer Service staff members have ongoing training so they're prepared to get that treated water to your home, answer your concerns and reach out with information during an emergency.

The district also works cooperatively with town, county, state and federal emergency programs, participating in joint training and learning from other water districts throughout the nation.

It's all part of our responsibility as Paradise's independent, community-based water district. We are your neighbors and we're here to help—no matter what.

Board appoints Division 2 director

Paradise resident Elliott Prest joins PID's board following his appointment in May. Prest fills the slot vacated with Alan Hinman's resignation in Division 2.

Prest moved to Paradise in 2017; when his home burned, he and his wife, Rochelle, relocated to Penn Valley until their new Paradise home was finished late in 2022.

"My career was in the Bay Area at a wastewater facility and I've had a keen interest in PID since buying property here," he notes. "Even before our home was finished, we'd fill up water jugs and bring PID water back with us. It's that good!"

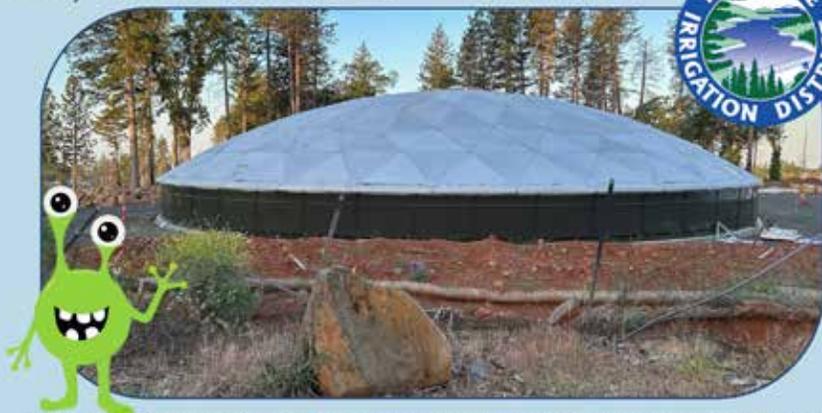
"The staff, leadership team and other directors are top-notch," he continues. "We had great help from the Customer Service staff while rebuilding. I'm happy to be able to serve on the PID board to help our community as it repopulates."

Prest is an avid runner and enjoys fixing vintage electronics in his spare time.



Elliott Prest, new PID board member

No, it's not a UFO*



**or a covered ice skating rink, or a new "theme" restaurant, or a secret clubhouse, or.... (Location: Near Rocky Lane, off upper Skyway)*

**MOVING
FORWARD
WITH PID**



**It's one of our community's
new replacement water
storage tanks.**

**It means increased storage during and
improved water distribution for PID customers.**

Zone A pipeline provides backup water flow

Have you noticed the new PID pipeline project in Paradise? While the project disrupted traffic for a short time—and caused a fair amount of guessing on social media—the long-term results will benefit our customers as well as improve the safety of our community.



tank where water will be pumped through a new pump station. This new pipeline creates a “redundant” water supply to the PID system to ensure water can still be supplied if anything happens to the current transmission line.

This project keeps our water on the ridge and improves water distribution.

Funds for the Zone A pipeline project come from a Water Supply Hazard Mitigation grant; 75% of the costs are covered by FEMA.

The project installs a 16-inch pipeline from the Water Treatment Plant to the Zone A

Some ridge residents thought that the pipeline they are seeing under construction is an intertie heading down to Chico—which it definitely is not.

CAN WE REACH YOU QUICKLY IN AN EMERGENCY?

Has your contact info changed? Please notify us with your current phone, text, address and email contact info.



If there's a water alert, we want you to get the news fast!



Now that your water meter is in, download the phone app, "dropcountr" (or view it online) to monitor your water use.

PIDWater.com

dropcountr

Save water. Save money.

Annual water quality report available: pidccr.com

We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they're staying in a temporary home on their lot, or rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



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