

WATER NEWS



**Our water.
Our future.**

September/October 2021

Paradise Irrigation District

State calls for 15% reduction

We're working together to save water for our future

California is facing a drought and has asked residents statewide to reduce their water use by 15%.

Although we understand that most PID customers don't yet have meters (see below), you can still help PID save water for our community's future by taking some common sense steps to use water wisely.

- No outdoor watering between noon and 6 pm.
- Only water where it's needed—not driveways or walks.
- Use a nozzle on your hose when washing your car to be able to easily shut off the water flow.

PID is taking steps to reduce water use, too. The district took care of our community after the Camp Fire by

providing free drinking water and it continues to take care of its customers by saving water for the future with a change in the operation of its free water program.

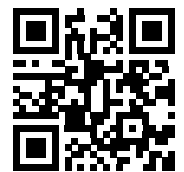
"With the statewide drought and restrictions on water use, it's important that PID do everything we can to save water for our community's future," notes Mickey Rich, the district's assistant manager. "We believe there may be people from outside the

district who are taking large quantities of water that's intended just for our customers who are in need of drinking water."

The free water fill station, located in the parking lot at PID's office (6332 Clark Road), will now be more closely monitored by district staff and open only to PID customers; each person using the water must first register inside the office, including their service address, name and vehicle info.

Download the Dropcountr app today for water alerts now and to monitor water use *(once your meter is in)*

Available for Android and Apple iOS devices.
Aim your phone camera here for the link to download!



**MOVING
FORWARD
WITH PID**



**Meters are
going in!**



The first PID meters were installed in August. The meter installation project continues throughout the district and includes final placement of backflow prevention devices as well as meters. Customers will be notified when metering is scheduled in their area.

PID reaches out to help fire-ravaged Greenville

A crew of PID employees spent two weeks recently working to help Greenville's water system recover from the



PID crew members turned off meters in Greenville so the system could be cleared and re-pressurized and firefighters could use the water for battling the blaze which remained nearby while the crew worked.

Dixie Fire. Crew members drove to Greenville daily (two-hours-plus), then worked an eight-hour shift, returning back to Paradise each evening.

"We assessed and helped clean the system by shutting off meters and valves throughout the town then helped flush and re-pressurize their system," explains Jeff Hill, PID Assistant Field Supervisor.

"Their district is much smaller than ours--just 600 meters compared to

our our 10,000-plus meters before the fire, but the similarity was the complete destruction of the town, just like we had here in Paradise."

Hill says Greenville's utility company was deeply appreciative for the assistance. "They were amazed we were able to help turn it around so quickly for them. It was also a big benefit for the firefighters who were otherwise having to travel 45 minutes for water."

"For us, it felt really great to provide hands-on help to another community," says Hill. "We were able to take what we learned from our destruction as we've helped Paradise recover and then turn it around to help someone else. It somehow closed the circle for us."



Among the PID employees helping out in Greenville were, from left, Clint Stanley, Pete Grout, Jason Cooper, Jeff Hill, Jeff Vining, Nathan Ritter and Colter Lopez.

AT A GLANCE:

3,901



PID Customer Accounts
on Active Service Rate

As of August 25, 2021

We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they're staying in a temporary home on their lot, or rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



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