

WATER NEWS



**Our water.
Our future.**

July/August 2021

Paradise Irrigation District



We don't have water meters yet.
But we still need to be smart
about using water
to save it for the future.

What does wise water use look like?

No outdoor
watering
12 to 6 pm



Washing
a car?



Use a
nozzle with
a shut-off
valve.

Only water
surfaces
that need
it — no
walks or
drives.



Water metering project continues throughout PID

PID's previous water metering system was destroyed in the Camp Fire but work continues to restore it; the projected completion date is January 2023. Metering will begin at the "top" of the district, with some customers receiving meters by the end of 2021.

Although PID customers are paying a flat fee for water right now (no charge for volume of water used), once meters are installed they'll be able to track water usage with a PID-specific app which can alert them to water emergencies and major leaks as well as help manage water usage.

District-wide backflow device installation is also part of the metering project. Parts for both projects are on back order. While employees wait for the parts, they are doubling down on completing the service lateral replacements for customers who've been waiting the longest for water service.

AT A GLANCE:

3,095



PID Customer Accounts
on Active Service Rate

As of June 15, 2021

Annual water quality report available: pidccr.com

Foster Road service line

MOVING
FORWARD
WITH PID



PID's crews are busy replacing service lateral lines (those from the PID main lines to homes) throughout the district. Here a crew works on Foster Road.



**No power
due to PSPS?**

**No problem for PID.
We have generators;
we'll still be providing
great water!**

Have you made your backflow choice yet?

*Making no choice means you will maintain your
backflow device; opt-in to have PID do the work*

While government standards require that each household receiving PID service must have a backflow prevention device, the water agency is offering its customers a choice for maintenance of the device.

Which choice is best for your household? The chart on the district's website at <https://pidwater.com/backflow>, shows the details to help you make your decision.

Note that customers must opt-in if they want to have PID maintain the device. You can enroll in the program today using the link above.

We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they're staying in a temporary home on their lot, rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



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pidwater.com
facebook.com/pidwater

