

# Water Quality Advisory Reference Guide



Our water. Our future.  
Paradise Irrigation District



## Surviving Structures

The home or business existed before the 2018 Camp Fire.

### Not under advisory

If your mainline is clear, and your service lateral either tested within state drinking water guidelines or was replaced.

### Be sure!

- ✓ You received a letter from PID lifting the advisory.

### What to do if you haven't received a letter

- Call us right away! 530-877-4971, or
- Check your online account. Look for the 'Camp Fire Potability Date' on the address info tab or search for your address on the 'Advisory Lifted Map' at [pidwater.com](http://pidwater.com)



## Completed Builds / Rebuilds

Built after November 2018, has a permanent backflow device and certificate of occupancy.

### Not under advisory

If your mainline is clear, your service lateral has been replaced and we've installed your permanent backflow device.

### Be sure!

- ✓ You received a letter from PID lifting the advisory.

### What to do if you haven't received a letter

If you're close to final inspection on your rebuild and you haven't received your advisory-lifted letter, call us at 530-877-4971. We'll need your address, date and details of your last inspection and estimated final inspection date.



## Temporary / In Construction

Lots with interim water service. May have a temporary camping permit or in process of rebuild.

### Under water quality advisory

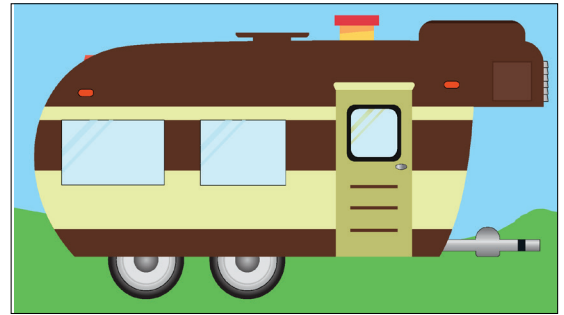
DO NOT DRINK OR OTHERWISE INGEST the water provided from your service lateral through the Interim Water Service. Potable water, such as bottled drinking water should be used for all

- drinking,
- food preparation,
- ice making,
- teeth brushing and
- any other uses where water is ingested.

**IMPORTANT:** We've issued additional information for using your water for everyday purposes other than drinking. See back.

# Water Quality Advisory Reference Guide (Continued)

Temporary / In Construction



**Before using water from an interim water service for the following needs, consult an independent certified water treatment consultant.**

It may be possible to use the water from your interim water service under certain conditions for the following:





- showering
- hand washing
- bathing
- dishwashing
- Filling pools or hot tubs

A variety of treatment approaches (continuous-flow bypass, filtration, etc.) can be effective if they are designed and maintained properly. Questions? Contact us. If your water has a foul odor or color immediately discontinue use and contact us 24/7 at 530-877-4971

## Explanation of potential risks from VOC contamination

The damage caused from the 2018 Camp Fire caused a potential for pipes to be contaminated with volatile organic compounds (VOCs) such as benzene and others. High concentrations of VOCs in water can cause acute reactions to skin and may even let off fumes into the air causing nausea and dizziness. VOCs are known carcinogens and even low levels of VOC's are dangerous over time. State and Federal agencies have developed standards to protect our health and safety from potential VOC contamination in water.

## How safe is Paradise water from VOCs?

Part of system	Flow-through mains	Dead-end mains	Service laterals to surviving structures & completed builds	Service laterals to burned lots
Status				
Description	Large pipelines that deliver water from the treatment plant throughout town. All flow-through mains have been tested and meet drinking water standards.	Small pipelines that deliver water from large mains to smaller sidestreets. The remaining uncleared dead-end mains do not serve standing structures and account for roughly 5% of the water system.	These small pipes deliver water from the main to properties with surviving structures and completed rebuilds. These service laterals meet drinking water standards based on testing or replacement.	These small pipes deliver water from the main to burned lots or in-progress rebuilds. Based on random testing we estimate 48% of these service laterals meet drinking water standards.

To Learn the status of any mainline in town visit [pidwater.com/recovery](http://pidwater.com/recovery) and click on the 'Mainline Sampling Map'