



Paradise Irrigation District

6332 Clark Rd, Paradise, CA 95969 · 530-877-4971 · Fax: 530-876-0483 · www.pidwater.com

CUSTOMER ASSISTANCE PROGRAM (CAP) APPLICATION

Paradise Irrigation District is pleased to offer our Customer Assistance Program (CAP) to customers who meet the guidelines listed below. This rate assistance program provides a \$10.00 per month reduction from the total service charge for active residential customers and up to one water service account for vacant land property owners. The subsidy amount comes from the unallocated portion of the 1% annual property taxes collected within the District.

1. Each December the District Manager will determine if the District has sufficient unallocated “non-rate revenue” from PID’s share of property taxes to be received for the subsequent year.
2. On a first-come-first-served basis, the specified number of qualifying applicants who apply and provide qualifying documentation, on or after the first working day of December of each year, will be designated to receive a \$10.00 per month reduction in their otherwise applicable total service charge to their residential user classification billing for the succeeding calendar year.
3. Applications will NOT be accepted without a copy of the qualifying documentation. Both documents (PID application and proof of income) must be submitted simultaneously.
4. There will be no retroactive credits given.
5. Customers receiving the CAP discount will be required to re-certify every December.

Any of the following proofs of income may be submitted with the application:

1. Proof of enrollment in PG&E’s CARE program
2. Award letter for CalWORKs, CalFresh, general assistance, or Medi-Cal (or non-California state equivalent)
3. Supplemental Security Income/State Supplementary Payment Program
4. California (or state equivalent) Special Supplemental Nutrition Program for Women, Infants, and Children
5. Proof that the household’s annual income is less than 200 percent of the federal poverty level. (See reverse side for 2026 Federal Poverty Guidelines and PID income requirements).

Additional requirements:

1. You must notify Paradise Irrigation District if you or your household no longer qualify for the CAP discount.
2. CAP discounts will become effective the month after the application is received and approved.
3. One application must be completed for each address applying for the CAP discount.

The Board reserves the right to modify the terms and conditions of the program at any time at a regular or special meeting.

I state that the information I have provided below is true and correct. I agree to inform Paradise Irrigation District if I no longer qualify to receive the discount. I understand that if I receive the discount without qualifying for it, I may be required to pay back the discount I received.

Property Owner Name: _____

Property Address: _____ PID Account #: _____

Phone #: _____ Email: _____

Property Owner Signature: _____ Date: _____

2025 FEDERAL POVERTY GUIDELINES

Persons in Family Household	Poverty Guideline	PID Requirement <200% FPL
1	\$15,650	\$31,300
2	\$21,150	\$42,300
3	\$26,650	\$53,300
4	\$32,150	\$64,300
5	\$37,650	\$75,300
6	\$43,150	\$86,300
7	\$48,650	\$97,300
8	\$54,150	\$108,300

For families/households with more than 8 persons, add \$5,500 for each additional person.