

WATER NEWS



Our water.
Our future.

February 2026

Paradise Irrigation District

District-wide flushing continues

Paradise Irrigation District crews are working in each neighborhood the next several weeks to "flush" the water distribution system. PID anticipates completing the system flushing, neighborhood by neighborhood, by the end of spring.

Generally, the flushing will move south through neighborhoods, starting from the "top" northern part of the district. The effects of flushing will generally be noticed only in the immediate area being flushed.

Flushing removes oxidation from inside steel pipes; during flushing the water is forced through pipe sections under high-pressure creating a "scouring" action inside the pipes. The flushed water is released into the roadway ditch.

While the flushing doesn't affect the safety of the water arriving in your home or business, the water may appear cloudy due to the increased

air introduced into the system during flushing. You can see this by opening the tap and getting a glass of water; watch as the cloudiness disappears as the small air bubbles settle out.

PID crews will work to thoroughly flush the water mains but a small amount of residual material may remain until your home lines have cleared any discolored water.

To more fully clear your home's lines after your neighborhood lines are flushed, open an outside hose bibb or the bathtub tap and run about 80 to 100 gallons of water (one full bathtub) until the water appears clear.



You can view the flushing project's status and the next neighborhoods planned for flushing at PIDWater.com/flushing. PID office staff are unable to provide estimates of when they'll be in your neighborhood—keeping an eye on the website is the best way to stay informed.

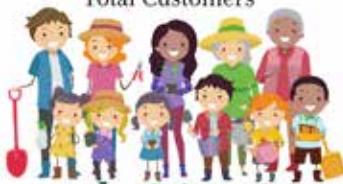
If you've installed a filtration system in your home, many in-home systems have a sediment filter that can cause low pressure or no water if flushing causes an issue. Please contact your filter provider for details about how PID system flushing may affect your home system.

PID doesn't anticipate the flushing process to cause any issues with the backflow devices, but if you notice water coming from the backflow after flushing, please call PID at 877-4971.

PID AT A GLANCE:

9,533

Total Customers



5,976

Active Service Rate Accounts

9,911

Properties with Cleared Water

As of Jan 30, 2026

Take a peek inside a water tank!



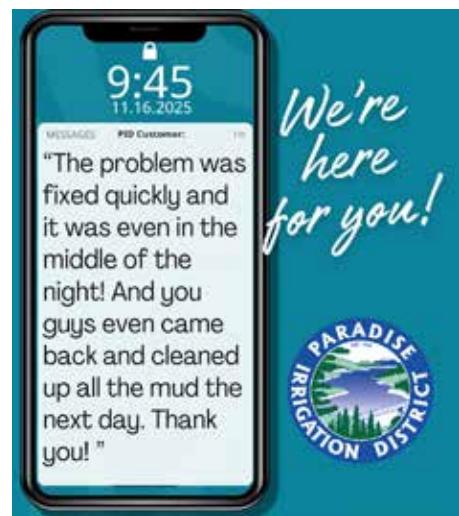
TANK RENOVATION: Work is about 75% complete on one of three PID water tanks being renovated in 2026. E Tank, pictured here, is on Nunnely Road. After sandblasting and sealing the walls and floor, the tank will be rinsed, samples will be taken and the tank will be refilled with treated water and put back into service. To preserve district-wide water capacity, only one tank at a time is renovated. Tank renovation is a vital part of preserving PID's infrastructure.

PID to seek community members for advisory committee

Are you a well-connected Paradise resident who has the time and energy to discover more about PID and join with others to offer community input to the district's five member board of directors? PID's board is creating a Community Advisory Council (CAC) this spring. While membership numbers and application deadlines haven't yet been decided, you can email the district at MRich@paradiseirrigation.com to express initial interest and request information to stay informed about the selection process.

The committee's purpose is to provide meaningful community input to PID on strategic issues impacting the community. CAC members act as two-way communicators—bringing community insights and concerns to the District and helping neighbors understand district operations. This involvement helps PID understand community perspectives, build trust and transparency, and ensure customer interests are considered in District decisions.

While the CAC will provide valuable input that informs district decisions, final decision-making rests with the Board of Directors.



We're here to help:

Our customer service professionals are eager to help you sign up for water service as well as answer any questions about your PID account; please reach out—you'll receive help that's as informative as it is friendly! Check our website and Facebook page as well.

**Do you have an idea to improve our service?
We want to hear about it!**

6332 Clark Rd.
Paradise CA
M-F: 9 am - 4 pm

530-877-4971

pidwater.com
facebook.com/pidwater

