

WATER NEWS



Our water.
Our future.

January 2026

Paradise Irrigation District

Clark Road main line replacement begins

Night crews are replacing 2,500 feet of Paradise Irrigation District's "vintage" (from the 1950s) 12-inch steel pipeline along upper Clark Road.

The work, which is projected for completion in about three months (weather permitting), will bring more reliable service to PID customers with new 12-inch C900 material for the main line.

The work closes Clark Road between 7 pm and 7 am Mondays through Thursdays. Although Clark is closed



to through traffic, local residents will be allowed access to their homes—but there may be delays while work is stopped to allow that access. Through traffic is being re-routed to Skyway and Pentz Road.

The project will be completed prior to the Town of Paradise repaving that area of Clark Road later this year. Much of PID's main line was already targeted for a capital improvement replacement prior to the news of the

town's upcoming repaving. Doing the work now saves PID the cost of replacing the new paving later.

The replaced main distribution line provides service to the laterals for homes located between Frankie Lane and Forest Service Road.

PID customers in the area will not have any water service interruptions until the main replacement is complete. Customers will receive notifi-

cations of a water interruption with a two-week and a follow-up 48-hour notice prior to the final lateral tie-in to the main distribution line.

The \$2.132 million project is funded through FEMA as well as PID's budgeted capital improvement funds. West Valley Construction won the contract for the project; it's being managed by WaterWorks Engineering. PID staff work closely with both firms to coordinate the project.

Employees recognized for years of service to PID

Kevin Phillips, District Manager, congratulates both Jaime Pineda (Treatment Plant), left, and Marc Beckham (Meter Shop) for five years of PID service.



PID to form Community Advisory Committee

What are the priorities for our customers? What are they concerned about? How can PID best meet our community's needs now and in the years to come?

Those are some of the topics to be discussed by the Community Advisory Committee (CAC), a group that PID's board of directors is forming in 2026.

Community members from throughout the water district will be appointed to the committee.

Members will meet regularly to learn more about the district, explore topics and provide recommendations to PID's board.

Watch for information about how to apply to serve: pidwater.com/cac

PID is a special district, "owned" by the community it serves and governed by a five-member board of directors elected from within the community. For information about PID's board, go to PIDWater.com.

Stay informed with alerts:

Alerts (delivered via text, phone call and/or email) are a great way to stay informed about community emergencies and PID news.

Paradise Irrigation District is revamping its alert system for water emergencies and Butte County agencies (including the Town of Paradise) have a completely new alert system. Here are the details:

WATER DISTRICT ALERTS

Keep posted for registration info

NOTE: PID's previous alerting system is no longer active. This means customers who may rely on billing notifications will no longer receive them.

To meet current "no spam" requirements, the district is upgrading its alert system to provide text, email and phone alerts for water emergencies including shut-offs and planned outages, alerts for nearby PID work and billing notification.

Customers will need to re-register for alerts when the new system is operational. PID will publicize registration info as soon as it's available.



Monthly Early Warning Sirens Test at Noon

January 15
February 15

For emergency alerts:
Register: bit.ly/ButteAlerts

GENERAL EMERGENCIES

Register at bit.ly/ButteAlerts

This will register you for community wide alerts from multiple public service agencies, including the Town of Paradise (fire and police) as well as Butte County Sheriff and nearby cities.

This "smart911" alert system is entirely different from the alert system previously used and all users (even those who'd signed up with the older system) must now register at the website above.

PID AT A GLANCE:

9,527

Total Customers



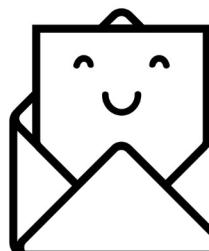
5,959

Active Service Rate Accounts

9,897

Properties with Cleared Water

As of Jan. 2, 2026



Watch for it!

Next month's PID bill will have a new look.

- Easier to understand your usage and costs
- Shows comparison with past 12 months
- Simplified layout

Join us at
PARADISE BUSINESS EXPO

Saturday, January 24 • 10 am to 2 pm
Paradise Elks Lodge

Explore local agencies (like PID), businesses and vendors, learn about new services, enjoy giveaways, and see what's happening in our community – all in one welcoming space.



We're here to help:

Our customer service professionals are eager to help you sign up for water service as well as answer any questions about your PID account; please reach out—you'll receive help that's as informative as it is friendly! Check our website and Facebook page as well.

**Do you have an idea to improve our service?
We want to hear about it!**



6332 Clark Rd,
Paradise CA
M-F: 9 am - 4 pm



530-877-4971



pidwater.com
facebook.com/pidwater

