

# WATER NEWS



**Our water.  
Our future.**

December 2025

Paradise Irrigation District

## Concerned about water pressure at your home?

PID crews work around the clock to make sure your water is not only clean and safe but also that we deliver water pressure according to state regulations.

Due to Paradise's topography, water flowing from the Treatment Plant near Magalia Dam down throughout the district "drops" in elevation as it nears the lower parts of the district's service area—and that means an increase in water pressure as the elevation drops.

PID identifies seven pressure zones to even out the water pressure throughout the district; large pressure regulating devices "step down" the water entering these devices so that the pressure is more balanced—not too much water pressure and not too little.

The district manages water pressure on the main lines, however that system pressure may be higher than recommended for home plumbing.

To achieve the optimal pressure in each home, our customers may want to install a water pressure reducing valve on "their" side of the backflow device.

In neighborhoods where the water pressure is naturally higher, a pressure reducing valve on the customer side can regulate the pressure, providing the best operation for the appliances at each home.

Most Ridge builders have already

installed pressure-reducing valves in those homes which may have higher water pressure due to their locations.

Wondering if your home's water pressure is too high? You can purchase a pressure gauge at local hardware

stores or online—or call PID during normal business hours (530-877-4971) and we'll send out a crew member to check the incoming water pressure at your home.

**WORRIED ABOUT  
HIGH WATER  
PRESSURE?**

**PID CLOSELY MONITORS IT!**

Our crews keep a close eye on the district's many pressure regulator devices to ensure our main lines have the water pressure levels regulated by the state.

**Think you have too  
much water pressure  
at your home?**

**Call us! 530-877-4971  
M-F: 9 am to 4 pm**

**A great gift idea...**

**Wrap up a year  
of visits to  
Paradise Lake**

Annual passes available now for 2026

Lake recreation managed by Paradise Recreation  
and Park District for Paradise Irrigation District

Shop really local!

# PID employees help provide great water by pursuing additional training and education

Paradise Irrigation District employees are hired for the skills and abilities they already have, but just getting the job doesn't mean they stop learning: Our employees regularly pursue advanced training to increase their knowledge and earn advanced certifications.

Each PID board meeting includes an agenda section highlighting employee accomplishments. Recent meetings have noted employees who have completed coursework and/or earned promotions.

"Our employees are motivated and continually demonstrate a desire to increase their knowledge within their segment of the water industry," notes Mickey Rich, Assistant District Man-

ager. "This adds value to their work with the district and, in turn, increases value for our customers."

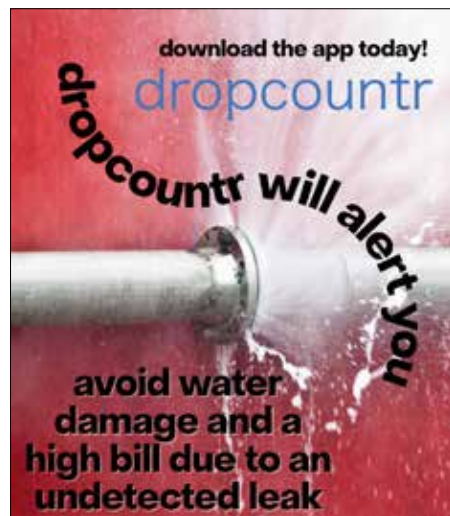
Among the various certification achievements recently are Cross Connection Control Specialist, Water Distribution Operator Certification (Grades D1, D2 and D3), Backflow Certification and year-long programs for manager leadership training.

Some of the coursework is online; other certifications require the employees to attend on-site classes in the Sacramento area and continue with homework and follow-up assignments.

PID's budget includes funding for training and education. PID is also developing career paths for all positions.

PID is always eager to add great employees to its team. Check out any currently open positions at <https://www.pidwater.com/Jobs.aspx>.

To be informed about future job openings, sign up on that page with the "Notify Me" form.



## We're here to help:

Our customer service professionals are eager to help you sign up for water service as well as answer any questions about your PID account; please reach out—you'll receive help that's as informative as it is friendly! Check our website and Facebook page as well.

**Do you have an idea to improve our service?**  
**We want to hear about it!**



6332 Clark Rd.  
Paradise CA  
M-F: 9 am - 4 pm



530-877-4971



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