

# WATER NEWS



Our water.  
Our future.

March 2025



## Capacity fees set to increase July 1 for new & reconnected services

An annual increase in the capacity fee schedule will take effect on July 1, 2025. The fees were adopted by PID's board in 2023; the capacity fee goes up each July 1 from 2023 through 2027.

For a 3/4 inch connection (the most common for households), the new development capacity fee as of July 1, 2025 will cost \$8,726. The reconnect capacity fee for the same size connection will be \$4,350 as of July 1, 2025.

To download the full schedule of capacity fees, use the QR code.



## Elliott Road pipe replacement begins ahead of Town repaving

About one mile of "problematic" pipeline will be replaced this spring on Elliott Road between Clark and Skyway.

The Town of Paradise anticipates repaving that section of Elliott Road beginning in July so PID stepped up



the schedule to replace this section of pipeline this spring so replacement work won't be affecting "new" paving.

The project includes replacing the existing mile of 12-inch steel main with 12-inch C900 material for better longevity. Watch for PID work in this area from now until early June.

To have the least impact for those driving students to school and heading to work, PID has timed the project so traffic control will not begin before 8:30 am on weekdays.

The "not to exceed" cost for the replacement is \$2.5 million; West Valley Contracting won the bid to perform the work.

## You may need to change your auto-pay date

PID has returned to monthly billing and that means that if you use automatic online payment, you need to change the date for your payment (bank, credit card or debit card).

Bills are sent out on the 15th of each month so you must set your payment date no later than the 5th of the next month to avoid a late fee (it may be set to any date between the 15th and 5th to be considered on time).

Late penalties for February, March and April will be waived; penalties resume in May.

*Here's how to go online and change it:*

- Log in to your online account: PIDWater.com (Customer Service>Your Account/Pay Bill)
- Go to: Account detail > Manage auto pay > Update payment info

Questions? We can help you! Just call 530-877-4971.



# PID assists other water districts after fires in their areas

After the Camp Fire in 2018, Paradise Irrigation District officials faced the devastating effects of a town-wide wildfire and worked hard to rebuild the community's water system.

With other communities recently facing similar losses, PID staff members are providing input, advice

and "lessons learned" to water districts across the West.

District Manager Kevin Phillips and Assistant Manager Mickey Rich will be speaking for the California Association of Public Information Officials annual conference in April; the association asked PID to discuss what actions the

district took post-fire to communicate emergency and recovery information to its customers and community.

PID officials have also been featured speakers at regional water association gatherings as well as speaking directly with water districts in the Los Angeles area, Colorado and Lahaina (Hawaii).



## GOOD NEWS!

*A plentiful water season means Paradise Lake and Magalia Reservoir have "spilled"*

Phillips notes that PID's hard-earned experience in helping a community water system recover to pre-disaster levels has been helpful to other water districts facing similar disasters.

"We've been through a lot in the past six years and so much of it was learned through hard experience," says Phillips. "By sharing what we've learned in working with other agencies, such as FEMA, we hope we're helping other communities to move more quickly into effective rebuilding and recovery."

Regular PID Board of Directors meeting time is now 9 am; next meetings are March 19 and April 16.



## How much water do you use?

*Download Dropcountr and find out!*

Monitor your water use • Get water alerts

Available for Android and Apple iOS devices. Aim your phone camera at the QR code at right for the link to download!



Download Dropcountr app here

**Not tech savvy or have questions? Call PID and our friendly staff will register you over the phone. 530-877-4971**

## We're here to help:

Our customer service professionals are eager to help you sign up for water service as well as answer any questions about your PID account; please reach out—you'll receive help that's as informative as it is friendly! Check our website and Facebook page as well.

**Do you have an idea to improve our service? We want to hear about it!**



6332 Clark Rd,  
Paradise CA  
M-F: 9 am - 4 pm



530-877-4971



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