

March 2021

Paradise Irrigation District

## What does a backflow device do?



*It keeps drinking water safe for us all by keeping it moving in the right direction!*

When the Camp Fire ravaged our community in November 2018, the sudden loss of pressure in the water system allowed water to flow from customers' homes back into the main water lines, contaminating the lines.

Check valves in a properly operating backflow device can prevent that from happening—keeping water moving in the correct direction!

All PID customers with active service must now have a backflow device at the connection between the PID line serving their property and their own water line.

PID will be replacing existing interim backflow devices during the district-wide meter replacement project which will begin in early summer 2021.

The new devices will look a lot like the interim ones but will be a little closer to the ground at 14 inches in height.

Backflow devices are inspected after installation as well as annually to ensure they're still doing their job. It's up to PID customers to keep the area around the device clear and accessible. If you have questions about the interim backflow device at your home, call PID at 877-4971.

*PID employee Marc Beckham tests the operation of a backflow device.*

## Listen up! PID uses audio equipment to check for leaks

Work finishes in March to identify the fire-caused leaks in PID's 173 miles of water main lines. The district hired Utility Services Associates (USA) to pinpoint the leaks. Finding the leaks is a requirement to receive FEMA funding to replace PID's lines ruined by the Camp Fire of November, 2018. The goal is to restore the water mains to their pre-fire condition.

USA uses audio equipment sensors to listen for leaks within service laterals and hydrants. USA's crew has traveled throughout the district over the past several weeks. Detected leaks are logged using GIS so they can be pinpointed for repair. The type of repair depends upon the leak's severity.

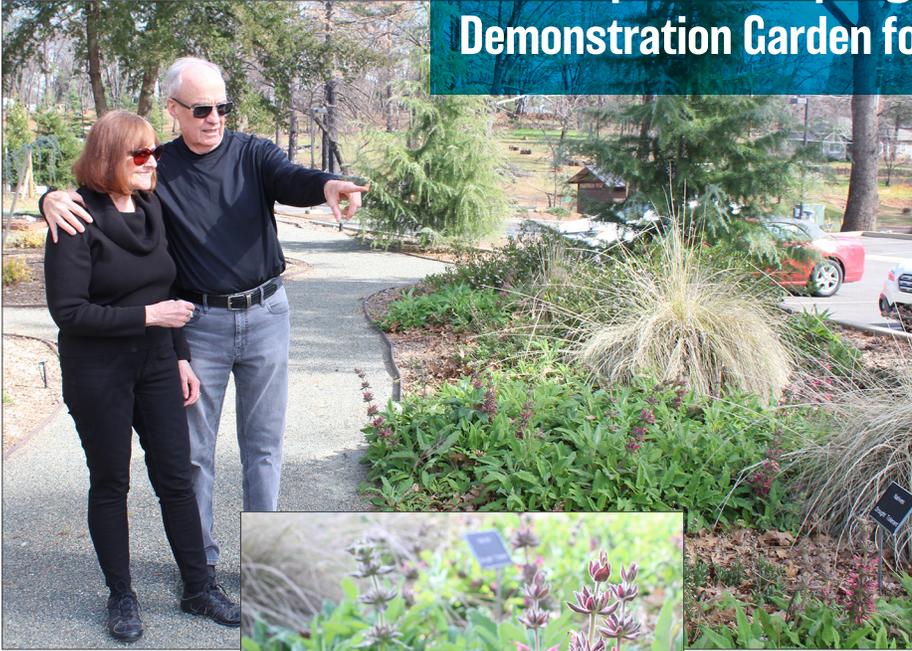
*At a glance:*

# 2,350



**PID Customer Accounts  
on Active Service Rate**

## What to plant this spring? Visit PID's Demonstration Garden for ideas!



Jan Keller and Elliott Peets explore plant ideas at PID's Demonstration Garden on Clark Road.



There's a lot of rebuilding going on right now and that means new yards are in abundance on the Ridge. If you're thinking about what to plant in your yard this spring, head over to PID's Demonstration Garden for a few ideas.

The garden, located just north of the parking lot of PID's office (6332 Clark Road), is open from dawn to dusk. Signage helps visitors identify the various planting areas as they wander along the graveled pathways.

Included are areas featuring established plantings focused on low-water use, bird/butterfly attractants, fire resistant, native plants and shaded areas. Semi-permeable hard-scape materials for pathways are also identified and on display.



PID has extended the deadline to March 31, 2021 to restore service with a guaranteed reconnect fee of \$500 or less. PID's board is investigating future costs for reconnect services. *If you know someone who's canceled service, let them know so they don't miss out!*

## We're here to help:

Since the Camp Fire, our customers face many unique situations—whether they're staying in a temporary home on their lot, rebuilding or purchasing a home. Our friendly customer service professionals are eager to help you get into your Paradise home and will help you understand the steps you need to take to get water service. Check our website and Facebook page as well!



6332 Clark Rd.  
Paradise CA



530-877-4971



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