



# Paradise Irrigation District

6332 Clark Rd, Paradise, CA 95969 · 530-877-4971 · Fax: 530-876-0483 · [www.pidwater.com](http://www.pidwater.com)

## AGENDA

### PARADISE IRRIGATION DISTRICT AD HOC CUSTOMER RECOVERY SUPPORT COMMITTEE 6332 CLARK ROAD, PARADISE, CA 95969

**TUESDAY, MAY 2, 2023 ~ 9:00 AM**

Committee Members: Directors Chris Rehmann & Marc Sulik (Co-Chairpersons)  
PID Staff – Tom Lando, Mickey Rich, Brett Goodlin  
Public Members – Lee Brown, Cliff Jacobson, Bill Martin, Carla Minckler, Dee Riley

- ❖ *The Board of Directors is committed to making its meetings accessible to all citizens. Any persons requiring a special accommodation to participate, is requested to contact the District Secretary at 530-877-4971, extension 2039 at least 72 hours in advance of the meeting.*

- ❖ *To participate in the meeting remotely:*

*Via Zoom Meeting:* <https://us02web.zoom.us/j/88192841237>

*Telephone:* +1 669 900 6833 US (San Jose)

*Meeting ID:* 881 9284 1237

*To improve participation during the meeting, we will be accepting public comments from Zoom Meeting participants during the meeting. The Board cannot take action on any matter not on the agenda. Public comments specific to an agenda item will be read directly after the agenda item and before the Board votes on an item.*

*Via Email or Telephone: Public comment will be accepted by email with the subject line PUBLIC COMMENT ITEM NO. \_\_\_\_ to [gborrayo@paradiseirrigation.com](mailto:gborrayo@paradiseirrigation.com) or telephone (530) 876-2039 prior to 8:00 a.m. on the day of the meeting.*

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#### 1. Opening & Introductions

#### 2. Public Participation

This is the time for members of the public to present items not on the agenda. No action can be taken on these items, but they may be placed on future agendas for consideration. Comments should be limited to a maximum of three minutes duration. If more time is needed, communication may be submitted in writing to committee members, or placed on the agenda for a future committee meeting.

- a. Email Correspondence from Kay Morales dated April 26, 2023

#### 3. Reconnection Charge Options (Tom Lando, District Manager): Discussion and review of reconnection charge options to evaluate Capacity Fees, Meter, Backflow, and Service Lateral Costs, Ready-to-Serve Rate, and non-participating parcels.

#### 4. Adjournment

**Georgeanna Borrayo**

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**From:** [REDACTED]  
**Sent:** Wednesday, April 26, 2023 8:58 AM  
**To:** Georgeanna Borrayo  
**Subject:** Non-use fees paid since Camp Fire

Caution! This message was sent from outside your organization.

[Allow sender](#) | [Block sender](#)

Dear Ms. Borrayo,

I am writing this email to appeal to you for consideration of reimbursement or account credit for some or all the fees I have been paying since the Camp Fire 11/8/2018 as a faithful PID customer for over 16 years.

I lost my home and my job like many others. However, in my case, I thought at some time I would be able to return and rebuild a home on my property so I continued paying the non-use fee of \$43.98 every two months. It was a hardship for me and I contacted PID several times over the past years for possible alternatives. Every time I called, I was told that I would have to keep paying if I ever wanted to resume water service in the future. Now PID is giving the people who did not continue paying the non-use fee, a pass and charging them low or no fees to get service reconnected.

All these years every time I called PID, I was told that it would cost me thousands of dollars more if I stopped paying, so I should keep paying. I am now appealing and asking for some grace in this process, because I do not think I was treated and informed fairly about the fees; so I felt I had no choice but to keep paying. I am asking for some sort of credit to my account or refund to make up for the years of paying. I really felt that I had no choice and was being coerced to keep paying while it was a hardship and I did not know when I would ever be able to rebuild or sell the property.

I appreciate your reply.

Kay Morales  
Paradise service address: 5583 Heavenly Place  
[REDACTED]



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Memo To: Ad Hoc Recovery Committee  
From: Tom Lando, District Manager  
Subject: Reconnection Charge Options  
05/02/2023 Ad Hoc Customer Recovery Support Committee Meeting

The Board has addressed the issue of what to charge owners rejoining and reconnecting to the District on multiple occasions.

The latest decision was to charge \$2,000 dollars for meter installation, backflow device and lateral, plus a portion of the capacity fee to parcels connecting after July 1, 2023. Until that time there was simply a \$30 fee.

The capacity fee prior to three months ago was \$4,376 for a typical single-family home (with the fee based on valve size, so larger water users are charged proportionally more), and as of February, the fee for an undeveloped parcel was adopted based on an analysis at \$11,627 (again for a typical home). For a lot/building that was lost in the campfire, the Board agreed to credit that past Water Treatment capacity fee of \$4,376. Further, the Board agreed to phase that increase in over five years in equal increments for parcels connected after July 1, 2023.

Therefore, for a typical home connecting after July 1, 2023, the fee they would pay would be \$3,400.

\$1,400 Water plant capacity fee and \$2,000 for meter, backflow and lateral.

This would increase by \$1,400 each year (years 2,3,4 and 5) to arrive at \$11,627 minus the credit of the previous fee amount of \$4,376 (again for the typical single-family home).

## **History:**

As of the end of the year there were:

4,861 fully active lots

4,067 Active but sealed lots

1,698 Inactive/disconnected (pay nothing)

700 undeveloped lots

The Board voted to allow reentry after the Campfire for disconnected parcels at the \$30 processing fee to encourage more rapid rebuilding of the Town.

In February, the Board decided that the grace period had extended long enough and there should be some benefit to those who have paid the sealed rate of \$21.49/month since the campfire to support the District, so the Board voted to require payment of the meter installation and service lateral replacement (MISLR),

and backflow installation immediately and the additional Water Treatment Plant Capacity Fee starting May 1, 2023.

In April, the Board decided to extend this time period and both the MISLR and capacity fee would start July 1, 2023.

**Current Charges:**

Sealed active parcels \$21.49 per month.

Disconnected parcels - No monthly fee; \$30 to reenter and get service.

As of July 1, 2023 \$1,400 Capacity fee and \$2,000 MISLR = \$3,400 (for single-family home).

Annual increase for Water Treatment Capacity Fee \$1,400 per year for the next five years (for single family home).

\$4,376 Capacity credit equals the amount someone would have paid after the fee was increased/set in 2006.

Ready to serve rate- \$21.49/month for sealed. \$42.98/month for active plus if meter active- flowage/usage cost.

Disconnected Customers- pay nothing until July 1, 2023 under current Board direction.

**Issue:**

Those who have paid \$21.49 since the fire feel mistreated. They have supported the District and kept us viable and yet the disconnected parcels have paid nothing and have the same benefit as those who have paid. As was stated at the April Board meeting, those who have paid the \$21.49 feel as though they should either be reimbursed or credited the amount they have paid to the District.

When the Board of Directors made the decision in February to immediately charge the MISLR, there were immediate complaints that there was no warning and that both realtors and escrow companies were unaware and inadvertently mislead owners. The Board, after hearing this, decided to push back the effective date.

**Options:**

Legal Counsel has indicated that the District cannot simply refund the \$21.49 that sealed parcels have paid since the campfire. If the District could, the approximate cost would be \$4.5 to \$7 million.

The Board could start charging the fee for backflow, meter, service lateral and capacity immediately.

The District may be able to increase the cost to rejoin the District, but not substantially because it would have to be based on actual cost, so it is likely the fee of \$30 would not be able to be changed substantially.

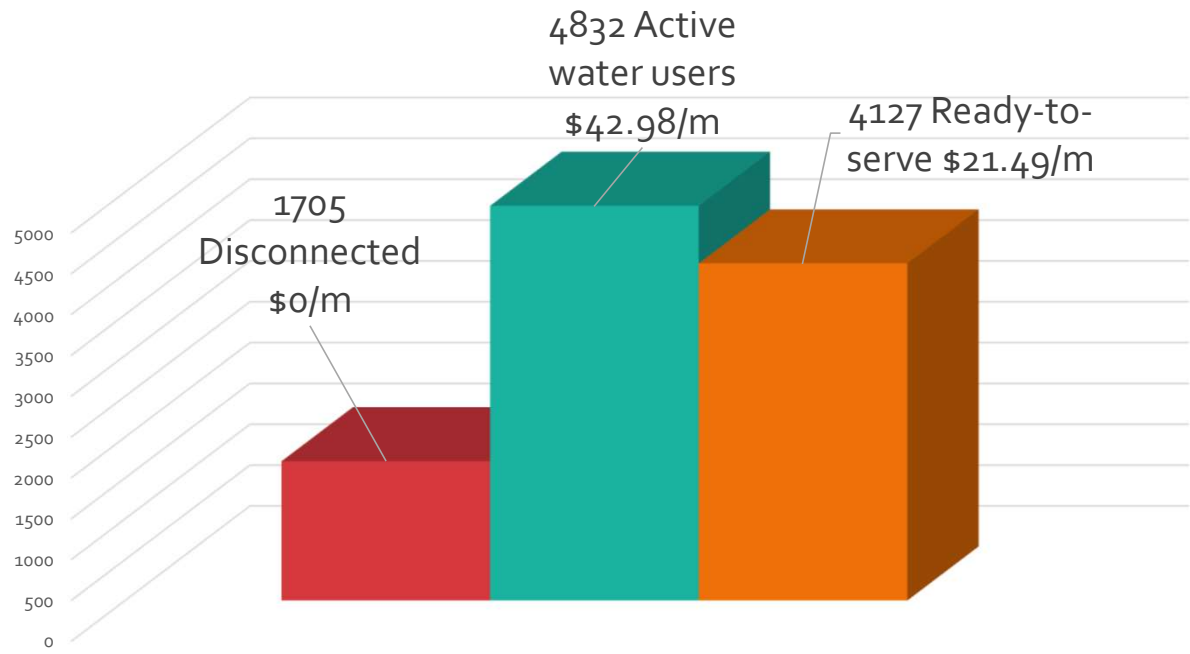
# PID Disconnect Policy



**Our water. Our future.**

Paradise Irrigation District

# Customer Types



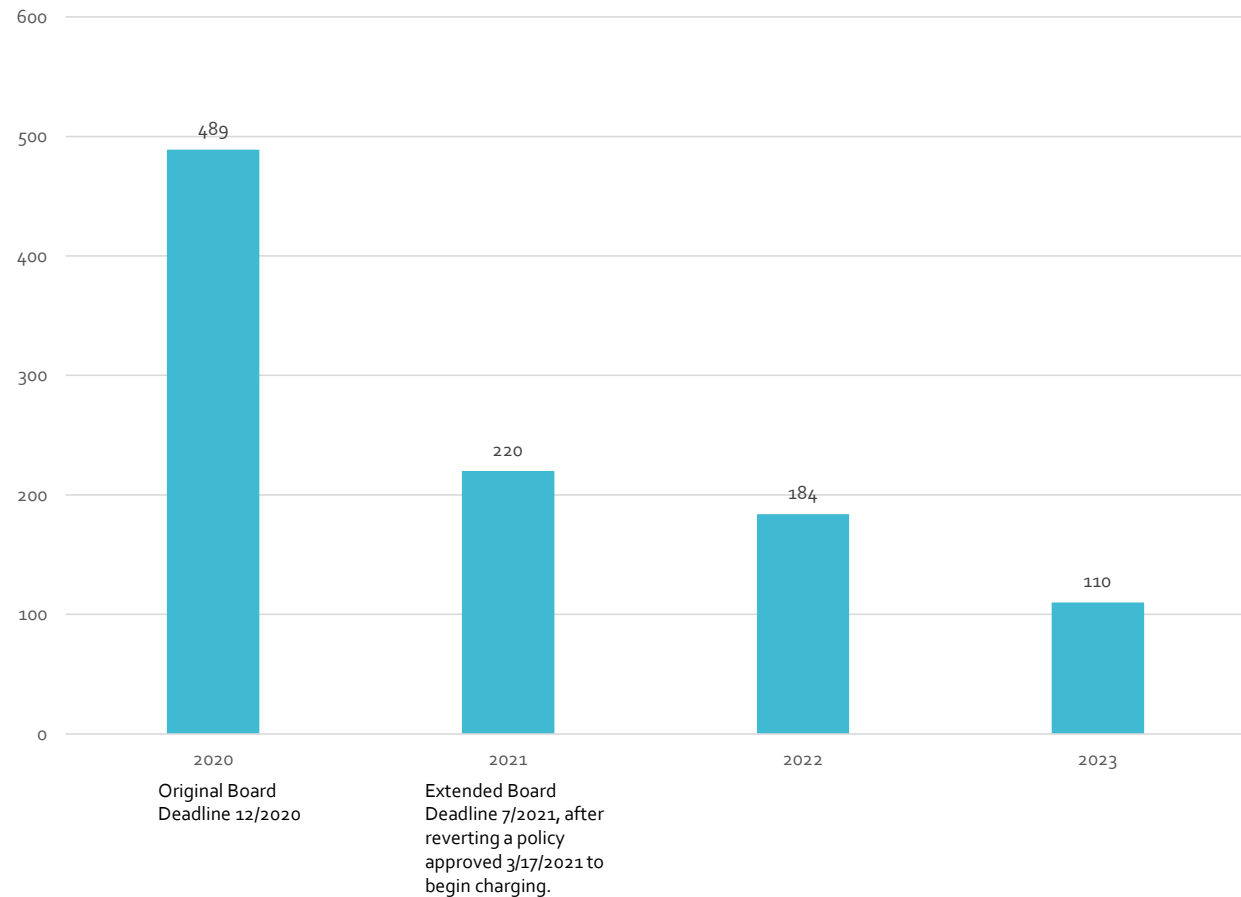
# Policy Change Timeline

Date	Milestone Title	Description or Activity
12/19/2018	\$500 cap	Adds a maximum charge to reconnect. If property owners "elect" to disconnect, \$500 max cost to reconnect - Originally expired in December 31, 2020 - extended until June 31, 2021
12/16/2020	Extends Deadline	Deadline extended on \$500 cap until March 31, 2021
3/17/2021	Set Reconnect Fees	A reconnect fee and review process established, capacity fee due for future disconnects. Incentives created for ready-to-serve customers.
3/31/2021	3/17 policy reversed	Reverses the recently adopted policy and extends the \$500 cap until June 31, 2021
6/16/2021	Reverse policy completely	Reverts to pre-fire policy where customer charged actual cost to reconnect. Staff begins rate study to determine value of service for disconnected parcels.
1/18/2023	Board sets new policies	Charges reconnecting parcels full installation cost effective immediately. Reconnecting parcels must also pay capacity fee minus credit effective 5/1/2023
3/15/2023	Extension & \$2000 Cap	Caps meter installation fees at \$2000.00 but delays implementation to 7/1/2023
4/19/2023	Capacity fee date changed	Capacity fees now effective 7/1/2023 instead of 5/1/2023

The District had **2352** disconnected parcels by the end of 2020. 100 of these occurred pre-fire

As of April 2023, there are **1705** disconnected parcels

## Reconnects as of April 25, 2023





# Disconnect Policy

## Pre-fire Policy

A disconnected property does not receive maintenance and would *pay for the cost to reconnect later based on actual cost but retains paid capacity*

## Temporary Camp Fire Policy

*Through July of 2021* a disconnected property does not receive maintenance and would *pay actual cost to reconnect with a max of \$500.00 for the cost to reconnect*

Property owners signed for the disconnect.

## Current Policy

As of May 1, 2023 disconnections are not allowed without recorded merge with property that has water service.

After July 1, 2023

\$2000.00 fee for meter / service lateral installation.

Pay additional capacity fees (\$1450 increase each year thru 2027)

# Capacity Fee Chart

## Schedule of Service Capacity Fees

### Current

Size	Safe Max Operating Capacity	Recommended Max Rate	New Development Capacity Fee	Reconnect Capacity Fee
3/4"	30	15-25	\$ 4,376.00	\$ -
1"	50	25-40	\$ 7,293.00	\$ -
1-1/2"	100	50-70	\$ 14,587.00	\$ -
2"	160	80-120	\$ 23,339.00	\$ -
3"	300		\$ 43,760.00	\$ -
4"	500		\$ 72,933.00	\$ -

### 7/1/2025

Size	Safe Max Operating Capacity	Recommended Max Rate	New Development Capacity Fee	Reconnect Capacity Fee
3/4"	30	15-25	\$ 8,726.00	\$ 4,350.00
1"	50	25-40	\$ 14,543.00	\$ 7,250.00
1-1/2"	100	50-70	\$ 29,087.00	\$ 14,500.00
2"	160	80-120	\$ 46,539.00	\$ 23,200.00
3"	300		\$ 87,260.00	\$ 43,500.00
4"	500		\$145,433.00	\$ 72,500.00

### 7/1/2023

Size	Safe Max Operating Capacity	Recommended Max Rate	New Development Capacity Fee	Reconnect Capacity Fee
3/4"	30	15-25	\$ 5,826.00	\$ 1,450.00
1"	50	25-40	\$ 9,710.00	\$ 2,417.00
1-1/2"	100	50-70	\$ 19,420.00	\$ 4,833.00
2"	160	80-120	\$ 31,072.00	\$ 7,733.00
3"	300		\$ 58,260.00	\$ 14,500.00
4"	500		\$ 97,100.00	\$ 24,167.00

### 7/1/2026

Size	Safe Max Operating Capacity	Recommended Max Rate	New Development Capacity Fee	Reconnect Capacity Fee
3/4"	30	15-25	\$ 10,176.00	\$ 5,800.00
1"	50	25-40	\$ 16,960.00	\$ 9,667.00
1-1/2"	100	50-70	\$ 33,920.00	\$ 19,333.00
2"	160	80-120	\$ 54,272.00	\$ 30,933.00
3"	300		\$101,760.00	\$ 58,000.00
4"	500		\$169,600.00	\$ 96,667.00

### 7/1/2024

Size	Safe Max Operating Capacity	Recommended Max Rate	New Development Capacity Fee	Reconnect Capacity Fee
3/4"	30	15-25	\$ 7,276.00	\$ 2,900.00
1"	50	25-40	\$ 12,127.00	\$ 4,833.00
1-1/2"	100	50-70	\$ 24,253.00	\$ 9,667.00
2"	160	80-120	\$ 38,805.00	\$ 15,467.00
3"	300		\$ 72,760.00	\$ 29,000.00
4"	500		\$121,267.00	\$ 48,333.00

### 7/1/2027

Size	Safe Max Operating Capacity	Recommended Max Rate	New Development Capacity Fee	Reconnect Capacity Fee
3/4"	30	15-25	\$ 11,627.00	\$ 7,251.00
1"	50	25-40	\$ 19,378.00	\$ 12,085.00
1-1/2"	100	50-70	\$ 38,757.00	\$ 24,170.00
2"	160	80-120	\$ 62,011.00	\$ 38,672.00
3"	300		\$116,270.00	\$ 72,510.00
4"	500		\$193,783.00	\$120,850.00

3/4" Equivalent Meter Capacity Fee increase: From \$4,376 – \$11,627 over 5-year period. Approximate annual increase of \$1450 per year until July 2027. Property owners of previously connected services will receive credit of \$4,376 per 3/4" meter equivalent.

# Board Discussion & Public Comment