

# WATER NEWS



**Our water.  
Our future.**

September/October 2023

Paradise Irrigation District

## Do you know someone buying or selling Paradise property?

Are you negotiating to buy a Paradise property? Check with PID first to determine the parcel's official water connection status. If the property has been disconnected you'll be liable for reconnection and capacity fees.

Call PID at 530/877-4971 and our friendly customer service professionals can check on the parcel to determine its water connection status. As of July 1, 2023, parcels which were formally "disconnected" from PID and later request water service must pay the current costs for connection (meter) and capacity fees.

See [PIDWater.com](http://PIDWater.com) for the list of current fees or call the PID office.

**NEGOTIATING TO BUY A PARADISE PROPERTY?**

CHECK WITH PID FIRST TO DETERMINE THE PARCEL'S OFFICIAL WATER CONNECTION STATUS

The Paradise Irrigation District logo is positioned in the bottom right corner of the advertisement. The background of the ad shows two hands shaking over a document, symbolizing a real estate transaction.

**HOW'D YOU USE ALL THAT WATER?**

Monitor your water use easily to discover how you can cut back.

**Dropcounter will tell you.**

Use the app or view on your computer.

A photograph of a man with a beard and grey hair, looking thoughtful while holding a document.

**INFLATION IS REAL. BUT PID HASN'T INCREASED USAGE RATES SINCE BEFORE THE CAMP FIRE.**

A photograph showing a close-up of a calculator with several US dollar bills tucked behind it, representing financial matters.

# Tie-in connection for new water tank completed

## MOVING FORWARD WITH PID

Unexpected construction issues meant the tie-in process took a bit longer than anticipated on Aug. 30, but PID crews and contractors worked throughout the night to complete the pipeline connections for the community's two new water tanks.

The tanks will provide 3 million gallons of water storage for our community. This

increases water storage for fire emergencies and improves water distribution for PID customers. The project is funded through a grant from the Drinking Water State Revolving fund, to assist PID with replacement projects to help PID further recover from the Camp Fire's devastating effects on our community's water system.

The two tanks are at the same upper Skyway site, near Rocky Lane. both will be filled with water this fall.

Customers in the zones affected by the tie-in were notified prior to the tie-in through email, door hangers, alerts from the Dropcountr app and through

social media. Customers were asked to conserve indoor water use and curtail outdoor water use during the day of the tie-in. Low water pressure affected some customers in the area and PID continued to inform them of the project's status throughout the process.

Areas affected included: North of Wagstaff Road, Mountain View Drive, Stark Lane, Center Pine Drive, June Way, Andrew Place and Paradise Plaza.

PID thanks customers for their patience during the tie-in process. Take a video peek inside one of the new water tanks (before it's filled!) at: [PIDWater.com/newtank](http://PIDWater.com/newtank).



Note the size of the pipe in comparison with the workers. (Photos: Jeff Hill/PID)

**TOWN OF PARADISE: EARLY WARNING SIRENS TEST**

Listen for the test sirens at noon:  
**October 7 • November 4**

Sign up for CodeRed notifications at [bit.ly/3OyyTM7](http://bit.ly/3OyyTM7)



PID AT A GLANCE:

**9,235**  
Total Customers



**4,987**  
Active Service Rate Accounts

**5,983**  
Properties with Cleared Water

As of Sept. 5, 2023

## We're here to help:

Our customer service professionals are eager to help you sign up for water service as well as answer any questions about your PID account; please reach out—you'll receive help that's as informative as it is friendly! Check our website and Facebook page as well.

**Do you have an idea to improve our service?  
We want to hear about it!**



6332 Clark Rd,  
Paradise CA  
M-F: 9 am - 4 pm



530-877-4971



[pidwater.com](http://pidwater.com)  
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